



Night Star Express

Night Star Express

Welcome!

51° 32' 9.096" N

7° 43' 34.068" E



## A brief overview

- What is night express?
- How does Night Star Express work?
- About Night Star Express



Night Star Express

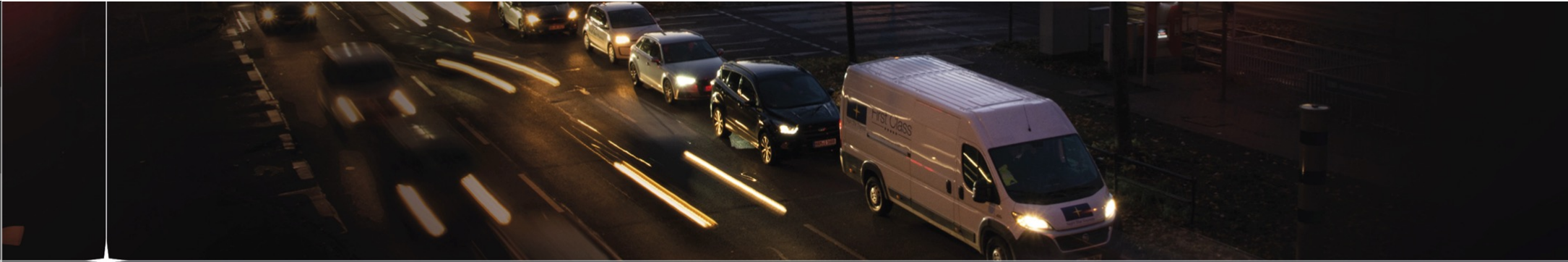
51° 32' 9.096" N

What is  
night express

7° 43' 34.068" E







## What is night express

Night express is the reliable receiptless delivery at night until 8 am in the morning at the latest. The goods are available before start of work where they are needed:

- At the garage
- At the construction site
- Into the service vehicle
- At the farm etc.

### **We turn night into day**

Our drivers deliver the goods to precisely defined locations for which they have received a key or access code before the first delivery.

### **The benefit for the consignees:**

Waiting times until the next delivery no longer apply, customer orders can be processed right at the start of the workday. This means enormous savings in both - time as well as money!



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First Class  
\*\*\*\*\*  
Nachtexpress



Night Star Express

# How does Night Star Express work

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## How does the delivery work?

### Reliable delivery before start of work

- from Tuesday to Saturday at night until 8 am at the latest
- until 7am possible with a premium service
- on request also from Saturday to Sunday
- receiptless during absence of the consignee
- absolutely reliable through consistent Track & Trace



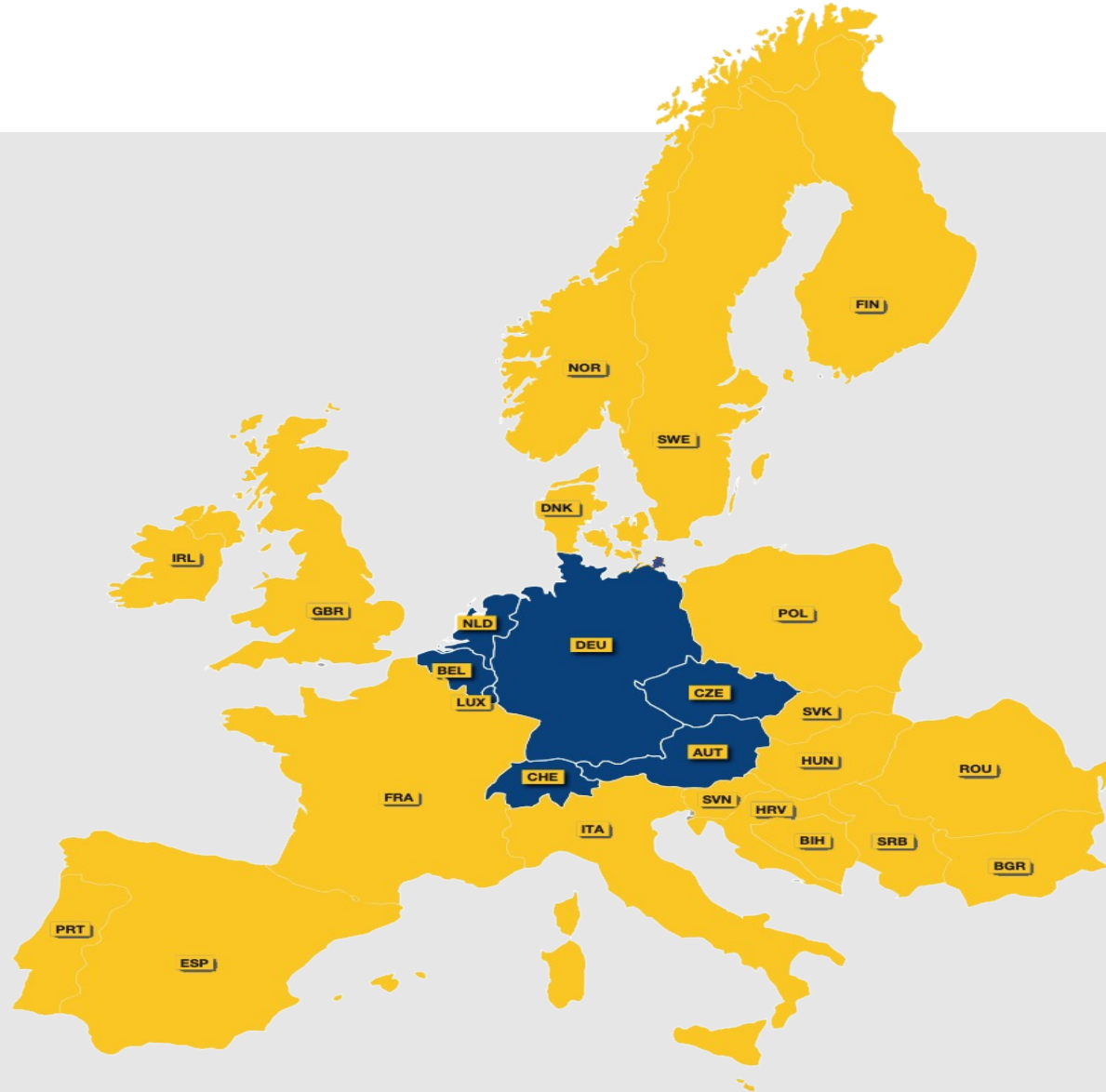
## How does the delivery work?

We deliver the shipments to the consignees into pre-defined depots.

### Depot variants:

- Storage room
- Lockable box
- Car boot
- Pick up point (e.g. 24 h petrol station)

With a key or digital the drivers receive access to the depots.



## Where you can ship with us

### Europe night express from Germany

#### Core countries:


- Germany
- Switzerland
- Austria
- France (postcode 67/68)
- Benelux

Further countries possible upon upfront agreement

### Europe day express

Pan-European – contact us!





## What can you ship with us?

### Everything is possible!

For a shipment within Germany we accept **without prior agreement** goods with the following dimensions:

Maximum weight:	150 kg per shipment
Maximum length:	3.20 meter
Maximum width:	1.20 meter
maximum height:	1.50 meter

- Special dimensions and weights possible upon upfront agreement.
- Dangerous goods – in the classes and quantities specified in our terms and conditions (country-specific).
- Also pallets, lattice boxes as well as unpackaged goods are taken over by us upon upfront agreement.
- For shipping to other European countries, the respective country specific regulations apply.



## How do we document the transport?

### **Complete documentation**

The package is scanned at every trans-shipment.

### **Via GPS**

Documentation of the delivery place by latitude and longitude.

### **With photos**

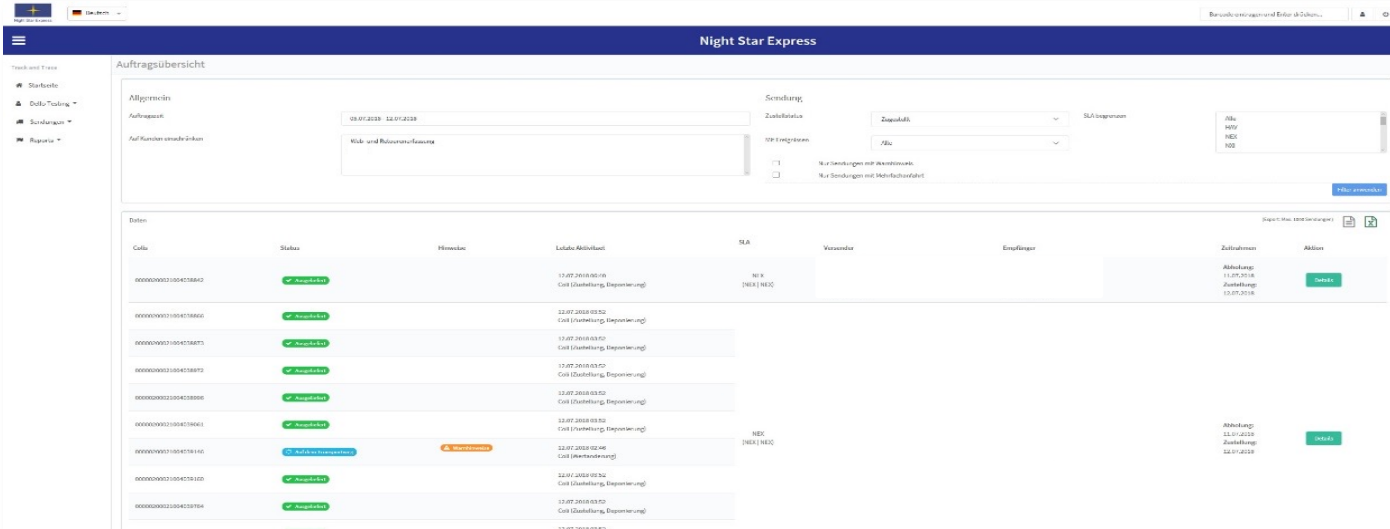
Every deposit place is photographed after the package is delivered.

# Tracking

## How do we provide shipping details?


### Tracking

- Retrieving shipping details
- Access via customer password
- Individual status notification



The screenshot shows the 'Auftragsübersicht' (Order Overview) page in the Night Star Express system. It includes search filters for dates, order numbers, and destinations, along with a table of active orders.

Call-ID	Status	Hinweis	Letzte Aktivität	SLA	Versender	Empfänger	Zustufung	Aktion
000000001004038642	✓ <b>Ausgeliefert</b>		12.07.2018 03:03 Call (Zustellung, Begleitanzeige)	NEK (NEK   NEK)			Abholung: 12.07.2018 Zustellung: 12.07.2018	<b>Details</b>
000000001004038660	✓ <b>Ausgeliefert</b>		12.07.2018 03:02 Call (Zustellung, Begleitanzeige)					
000000001004038675	✓ <b>Ausgeliefert</b>		12.07.2018 03:02 Call (Zustellung, Begleitanzeige)					
000000001004038692	✓ <b>Ausgeliefert</b>		12.07.2018 03:02 Call (Zustellung, Begleitanzeige)					
000000001004038806	✓ <b>Ausgeliefert</b>		12.07.2018 03:02 Call (Zustellung, Begleitanzeige)					
000000001004038863	✓ <b>Ausgeliefert</b>		12.07.2018 03:02 Call (Zustellung, Begleitanzeige)					
000000001004038916	⚠ <b>Aufbestellung</b>	⚠ <b>Abweichung</b>	12.07.2018 02:46 Call (Abweichung)	NEK (NEK   NEK)			Abholung: 12.07.2018 Zustellung: 12.07.2018	<b>Details</b>
000000001004039100	✓ <b>Ausgeliefert</b>		12.07.2018 03:02 Call (Zustellung, Begleitanzeige)					
000000001004039104	✓ <b>Ausgeliefert</b>		12.07.2018 03:02 Call (Zustellung, Begleitanzeige)					




## Our returns management

We offer to our customers a consistent online return management portal!

- The customer himself creates the return order. The order entry and order management takes place with its own access to the return management portal.
- The collecting Night Star Express station receives the return order automatically in the system and on the driver's scanner.
- We process returns step by step upon delivery of new shipments.
- Return parts must have a Night Star Express return label affixed to it and be placed at a clearly visible location at the pick up depot.
- Returns are delivered back within 3 working days after collection.
- The tracking of returns is also available via the Track & Trace.



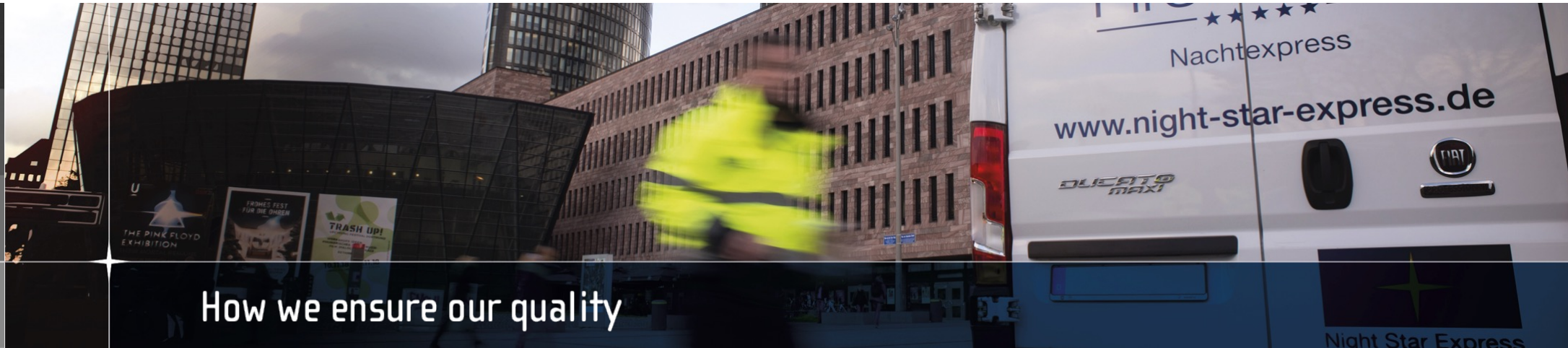


## How do we manage depot information

For the management of delivery information we offer to shippers and consignees an online platform via which all information about the depots can be transmitted quickly and easily.

- Address data and further descriptions about the depots
- Specific driving directions and advices to the drivers
- Direct transmission of deposited information to the scanners of the drivers upon delivery of the shipment

[www.depotplatz.de](http://www.depotplatz.de)



## How we ensure our quality

### Our central quality management:

- carries out regular internal quality audits
- records monthly KPIs
- evaluates all KPIs
- creates an internal quality ranking
- permanently develops quality standards
- advises customers on all queries relating to quality topics

Customized KPIs are provided on request.



## What we do for the environment

### Our central environmental management:

- measures the CO<sub>2</sub> emissions of the transport network annually
- records all further relevant key indicators
- carries out regular internal environmental audits
- informs regularly about improvement opportunities
- advises customers on all queries relating to environmental topics



As the first night express service provider in Germany, we were certified in 2010 according to DIN ISO 14001.





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About the  
company

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## How we are structured

### Night Star Express

- is supported by 6 operative shareholders
- has over 20 locations in Germany and 4 in neighbouring countries
- operates a hub as a Gateway for national and international shipments
- is with the locations and a fixed territory structure close to its customers




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## How we are structured

### Night Star Express

- Founded in 1993
- 6.2 million shipments in 2021
- 1.750 employees
- 1.250 vehicles



## These are our shareholders



Friedrich Zufall GmbH & Co. KG, Göttingen



Hellmann Worldwide Logistics Germany GmbH & Co. KG, Osnabrück



L.W. Cretschmar GmbH & Co. KG, Düsseldorf



Night Star Express Hellmann & Honold GmbH & Co. KG



Night Star Express Honold GmbH, Neu-Ulm



Spedition Gertner GmbH, Altentreptow

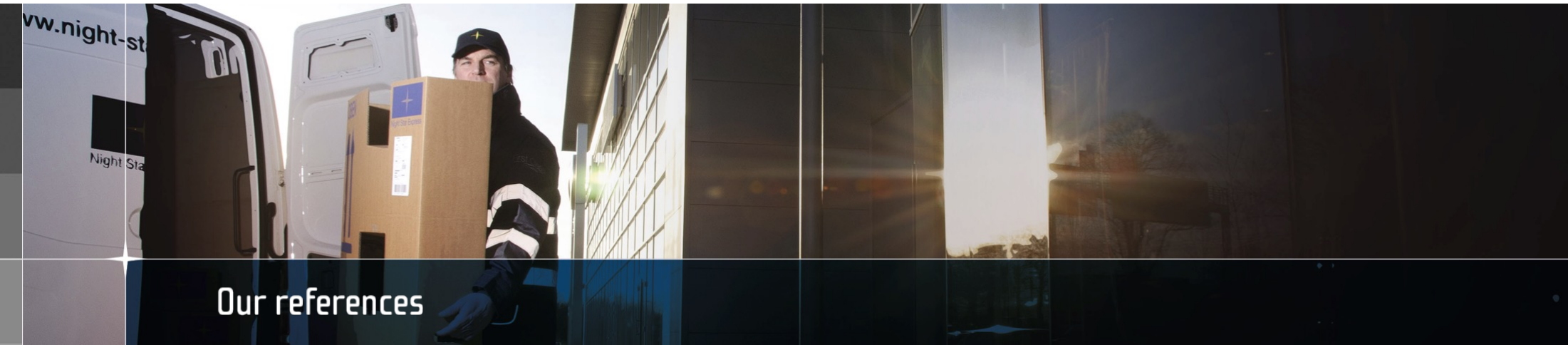


## Our advantages for you

### Night Star Express offers

- Continuous quality
- Customer proximity through a close-knit network of branch offices and partners
- Permanent contact with decision-making power
- Real-time and qualified information
- IT competence from a single source
- One-stop-shopping for all logistics services





## Our references

Some of our customers from the sectors:

Commercial vehicles

Automotive

Floor conveyor technology

Paints

Construction machinery

Commercial vehicles

Kitchen technology

Agricultural engineering



**SUBARU**





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Our references – construction mashinery





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Our references – wholesale trade

**metzger**   
Autoteile



 **STAHLGRUBER**

**NGK** | **NTK**  
SPARK PLUGS | TECHNICAL CERAMICS  
NGK SPARK PLUG EUROPE GmbH



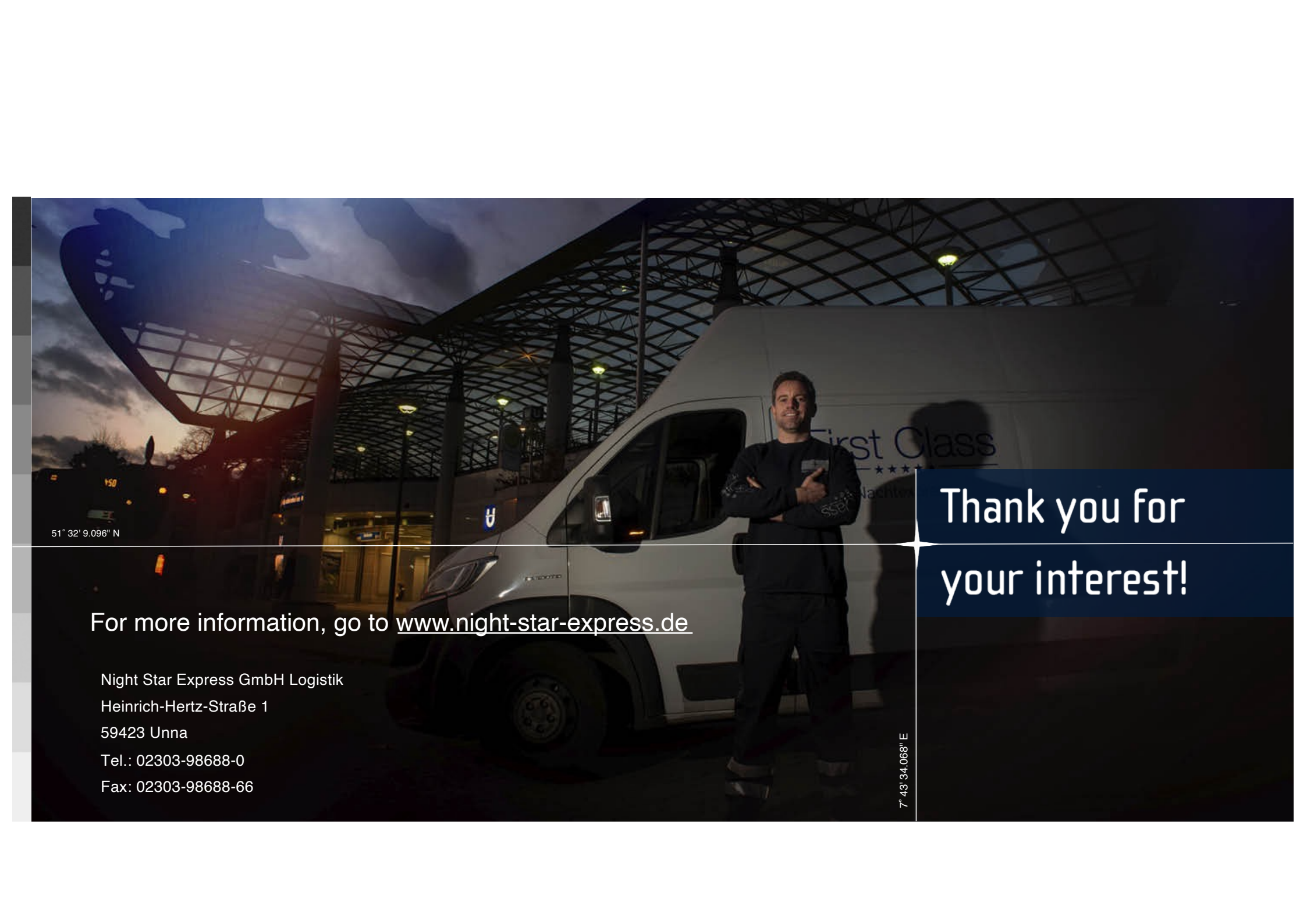
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Our references- agricultural machinery







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For more information, go to [www.night-star-express.de](http://www.night-star-express.de)

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Thank you for  
your interest!